

We endeavour to include the majority of product providers in the market and to compare the product features most relevant to consumers in our ratings. This is not always possible and it may be that not every product in the market is included in the rating nor every feature compared that is relevant to you.

# **Everyday Banking Award**

Company	24 Hour Helpline	Transaction History on Home Screen	Bank Statement Online	Online Chat Available	Ability to Transfer from Home Screen	Transaction Account Available	Low Fee/Low Rate Credit Card Available	Frequent Flyer Program	Credit Card Reward Program
ANZ	✓	X	✓	✓	X	✓	✓	✓	✓
Australian Military Bank	X	✓	✓	X	✓	✓	✓	X	X
Auswide Bank	X	X	X	X	X	✓	✓	✓	✓
Bank Australia	X	✓	✓	X	X	✓	✓	✓	✓
Bank First	X	✓	✓	X	X	✓	✓	X	X
Bank of us	X	✓	✓	X	X	✓	✓	X	X
BankVic	X	✓	✓	✓	X	✓	✓	X	✓
Bankwest	✓	✓	✓	✓	✓	✓	✓	✓	✓
bcu	X	✓	✓	X	✓	✓	✓	X	✓
Bendigo Bank	✓	X	✓	X	X	✓	✓	✓	✓
Beyond Bank	X	✓	✓	✓	X	✓	✓	X	X
BOQ	✓	X	✓	X	X	✓	✓	✓	✓
Citi	X	X	✓	X	X	✓	✓	✓	✓
Commonwealth Bank	✓	X	✓	✓	✓	✓	✓	✓	✓
Community First CU	X	✓	✓	X	X	✓	✓	X	X
CUA	X	X	✓	X	X	✓	✓	X	✓
Endeavour Mutual Bank	X	✓	✓	✓	✓	✓	✓	X	X
FCCS Credit Union	X	X	✓	X	X	✓	✓	X	X
First Option Credit Union	X	✓	✓	X	X	✓	✓	X	✓



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G&C Mutual Bank	X	✓	✓	X	X	✓	✓	✓	✓
Greater Bank	X	X	✓	X	✓	✓	✓	X	X
Heritage Bank	✓	✓	✓	X	X	✓	✓	X	X
Holiday Coast CU	X	✓	✓	X	✓	✓	✓	X	X
Horizon Credit Union	X	✓	✓	✓	X	✓	✓	X	X
HSBC	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hume Bank	X	✓	✓	X	X	✓	✓	X	✓
Hunter United	X	X	✓	X	X	✓	✓	X	X
ІМВ	X	X	✓	✓	✓	✓	✓	✓	✓
ING	✓	✓	✓	✓	X	✓	✓	X	✓
Macquarie Bank	X	✓	✓	X	X	✓	✓	✓	✓
Macquarie Credit Union	X	✓	✓	X	X	✓	✓	X	X
ME	✓	X	X	X	X	✓	✓	X	X
NAB	X	X	✓	✓	✓	✓	✓	✓	✓
Newcastle Permanent	X	X	✓	X	✓	✓	✓	X	X
Nexus Mutual	X	✓	✓	X	✓	✓	✓	X	✓
P&N Bank	X	✓	✓	✓	✓	✓	✓	X	X
People's Choice Credit Union	X	✓	✓	X	X	✓	✓	X	X
Police Bank	X	✓	✓	X	X	✓	✓	X	X



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Everyday Banking Award	Every	dav	Bank	ing /	<b>Award</b>
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QBANK	X	✓	✓	X	X	1	✓	X	X
Qudos Bank	X	✓	✓	✓	X	✓	✓	✓	✓
scu	X	✓	✓	X	X	✓	✓	X	X
St.George Bank	✓	✓	1	<b>√</b>	1	✓	✓	✓	✓
Suncorp Bank	✓	✓	✓	X	1	✓	✓	✓	✓
Teachers Mutual Bank	X	✓	✓	X	✓	✓	✓	X	X
UniBank	X	✓	✓	X	✓	✓	✓	X	X
Westpac	✓	✓	1	✓	1	✓	✓	✓	✓